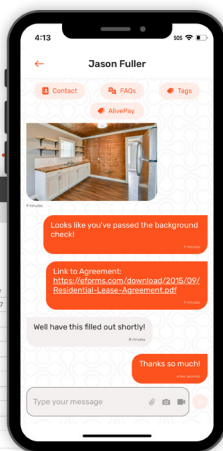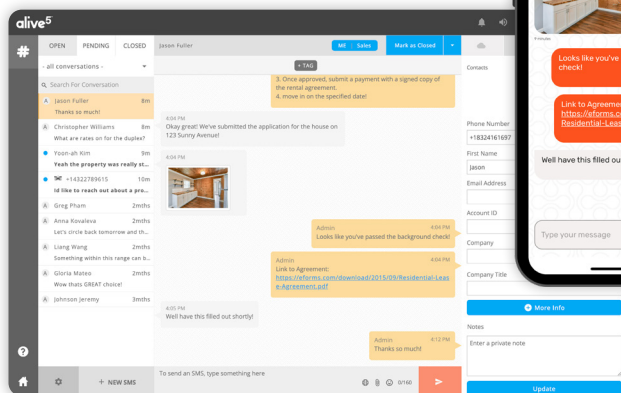# alive5

# Your Business Class SMS Solution

Many customers fail to answer calls, and email just isn't fast enough. With Alive5's Business Class SMS platform, teams can text-enable their office phone lines to send 2-way texts, bulk messages, and manage conversations with customers, patients, clients or patrons with chatbot automation.
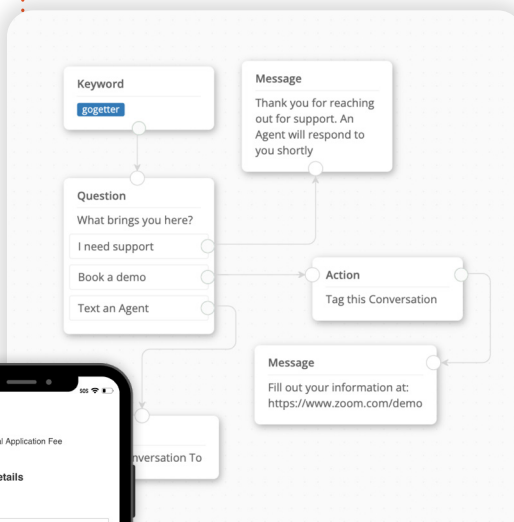
## # 2-Way Desktop & Mobile Texting

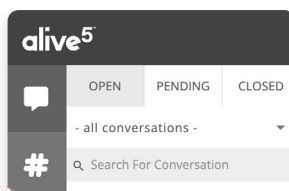Text from your desktop browser or Alive5 Mobile App.

## Auto Replies

Engage with custom inbound greetings, menu options, and away messages.
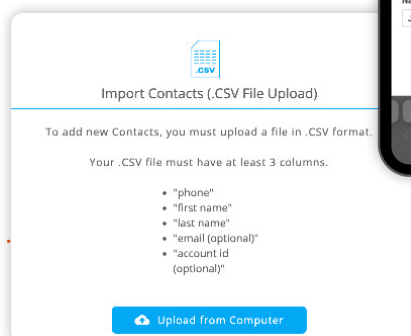
## Business Team Inbox

Provide team members access to all messages on your main line.
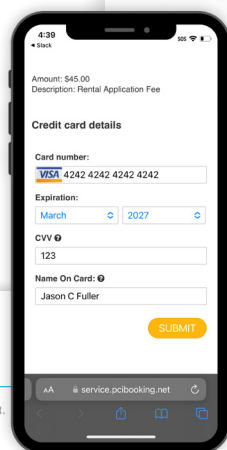
## Personalized Mass Texting

Send personalized SMS broadcasts to VIP clients or internal staff.

## Payment Capture

No-fee secure credit card capture for deposits, payments, and past dues.

# Texting Built for Businesses & Teams

Special features designed for a variety of business use cases

### Business Team Inbox

Provide shared access and visibility to SMS conversations for every sales and service team member. Inbox also features chat queuing, tagging and custom views.

### No-Code Chatbot Builder

Configure automated replies, create customized greetings, and implement interactive menu options. Use chatbots to converse with customers and capture leads 24/7.
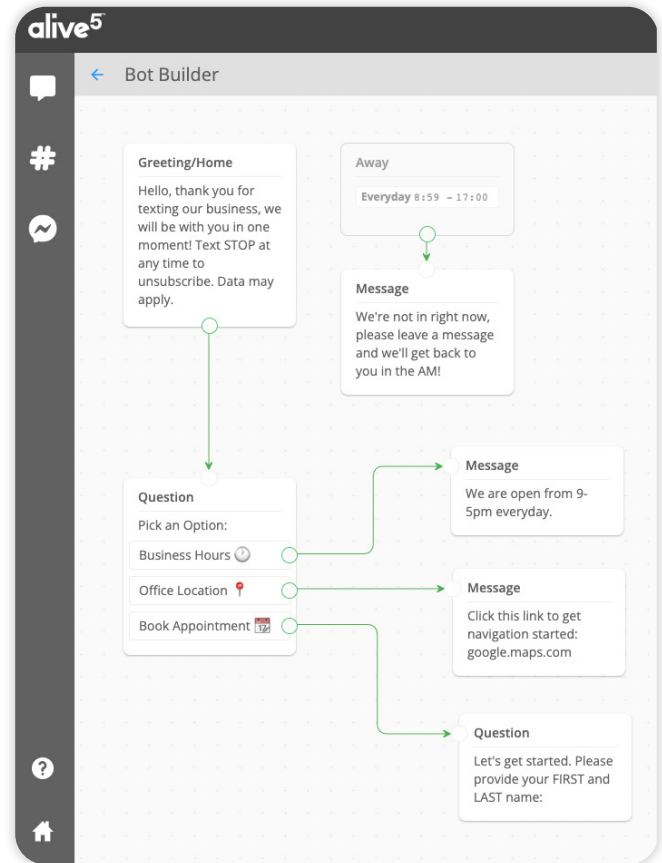
### Secure Payments Capture

Capture PCI compliant payments, deposits, and past dues over SMS. Avoid phone tag. Works alongside any credit card processor and gateway with zero fees.

### Language Translation

Enable multilingual support over SMS for you and your team to engage with a wider customer base and offer best-in-class support in 70+ languages.

alive5

← Bot Builder

**Greeting/Home**
Hello, thank you for texting our business, we will be with you in one moment! Text STOP at any time to unsubscribe. Data may apply.

**Away**
Everyday 8:59 – 17:00

**Message**
We're not in right now, please leave a message and we'll get back to you in the AM!

**Question**
Pick an Option:
Business Hours 🕐
Office Location 📍
Book Appointment 📅

**Message**
We are open from 9-5pm everyday.

**Message**
Click this link to get navigation started: google.maps.com

**Question**
Let's get started. Please provide your FIRST and LAST name:

No-Code Chatbot Builder

# Get started today

**Sign up** ▶▶ **10DLC registration** ▶▶ **Add your phone lines** ▶▶ **Start texting!**

Visit us online at **Alive5.com,** email **sales@alive5.com**

or call / text to **855-551-8858**

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